

Policies and Procedures

Security

The security of your information is very important to us. We use the 128-bit Secure Socket Layer (SSL) technology to protect the security of your online order information. SSL technology encrypts your order information to protect it from being decoded by anyone other than the National Advocacy Center Gift Shop.

Once you enter the checkout page, your computer will begin communicating with our server in secure mode. You can tell that you are in a secure mode by the following:

- The "http" in the web address will be replaced by "https"
- Depending on the browser, you will see either a padlock (Microsoft Internet Explorer, AOL, Netscape Communicator) or a solid key (Netscape Navigator) in the lower section of the browser window.

Only browsers that use the 128-bit SSL technology are able to order through the NAC Gift Shop web site. If your browser does not support SSL, you can get an upgrade at Microsoft's or Netscape's home page.

While we implement these and other security measures on this site, please note that 100% security is not always possible.

Policy Changes and Questions

The NAC Gift Shop may update our privacy policy from time to time and use of the information we collect is now subject to the privacy policy in effect at the time of use. Whenever we make a change, we will post the updated policy at this site and we encourage you to check our policy periodically. By using our website following the posting of a change in the privacy policy, you consent to the updated policy. If you have any questions or concerns regarding our privacy policy, please contact us:

National Advocacy Center Gift Shop
1620 Pendleton Street
Columbia, SC 29201
803.705.5029 (phone)
803.705.5038 (fax)
NACConcierge@gwm.sc.edu

Return Policy

Our guarantee: We guarantee our merchandise to be free of manufacturing defects, and will accept any defective item for refund or exchange.

Within 30 days of original purchase: The NAC Gift Shop gladly accepts returns of unworn, unwashed, or defective merchandise for full refund. Refunds must be accompanied by the original receipt and will be made in the form of original payment. If the original receipt is unavailable, we'll make an exchange based on the current selling price. Please send the items back to the address listed below. Once we receive your package, we will promptly exchange or refund as you instruct.

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Shipping and Handling

You will receive your order as specified upon your checkout. DHL is the carrier used by the NAC Gift Shop. You can choose to receive your merchandise via 2 day or Overnight Express.